

CERTIFICATE OF PROMISE



This certificate certifies a promise made to you by

who has committed to purchase a mountain bike skills session with Momentum Is Your Friend, a globally accredited, professional mountain bike skills instruction company, in the near future for you.



Presented to

THIS IS NOT A GIFT CERTIFICATE/VOUCHER
Terms & Conditions apply



What is a Certificate of Promise?

Your certificate of promise is simply a visual way for your friend, acquaintance or family member to be able to present something to you as a gift from them that they haven't yet purchased. There have been no financial arrangements or payments, full or otherwise, made to Momentum Is Your Friend, neither have there been any bookings made with Momentum Is Your Friend.

How do I use my Certificate of Promise?

Easy. Simply talk with the person who gave you the certificate of promise to find out if they have a dollar figure in mind for their gift. They might be willing to pay for a certain type of session with Momentum Is Your Friend such as a private 1hr session or perhaps one of the 3hr sessions on specific mtb manoeuvres or skill sets. Once you know the answers to those questions, the person who gave you the certificate of promise can go ahead and book your session with Momentum Is Your Friend. In the notes field when booking, they should add your name so we know who the recipient is.

No Constraints

There is no expiry date from Momentum Is Your Friend for your certificate of promise. Only the person who gave you the certificate can put any time or monetary constraints on this agreement between yourself and them. Book in right away, or leave it a year. It's up to you and the giver of the certificate to decide.

How do I book a session with Momentum Is Your Friend?

To book a session visit www.momentumisyourfriend.com.au. If you are wanting a private 1hr or 2hr session, click on the menu link "Sessions/Classes" and you'll see a list of various types of sessions and classes. In the drop down menu choose either "Private XC Sessions" or "Private GE Sessions". To book in for a 3hr or full day class, you need to wait until the 3hr or full day class to be advertised on the homepage of www.momentumisyourfriend.com.au. These classes are listed in green blocks on the homepage below the menu and by clicking on them you are taken to the information and booking page for that class. Once you have created and paid for your booking into any session or class, both you and Momentum Is Your Friend will receive an email confirming your booking. Check your email junk folder if you don't seem to receive the email shortly after booking in.

For private 1hr or 2 hr sessions Momentum Is Your Friend will email you back at our earliest convenience, after reading any notes you may have entered during booking your session, to arrange a day, time and location that suits both you and Momentum Is Your Friend. For 3hr or full day classes, you will receive an email a day before the class with a directions map and other relevant information.

Terms & Conditions

Our terms and conditions are found via a text link in the footer of our website www.momentumisyourfriend.com.au which include our general refund policy. However, for private sessions only we have an overriding policy. The following is this policy. "A refund will be credited to the card of which the session(s) were purchased after 30 days of the purchase date if the person, for which the session(s) were purchased, has not contacted us to make a booking date."

Contact

You can contact us by email at mifyteam@momentumisyourfriend.com.au if you have any further questions.

Corona-virus (CORVID-19) & Momentum Is Your Friend

In response to the current Coronavirus crisis we are only running private XC sessions. We are not running any of our group sessions.

With friends and associates in the medical profession, we are assured that our private xc sessions are safe to continue.

We are watching the government directives and making sure we comply with those as they are released. We are also governed by NSW Forestry and National Parks and Wildlife, both of whom we have permits to operate in their forests and reserves etc so we are complying with their directives as well.

We will be enforcing strict Social Distancing beyond the current advised distance at all times during our private xc sessions.

If you book a private session with us be ready to observe and follow the precautions below:

- Keep space between yourself and others - our coaches and students at each session are to keep the current government and health advised minimum distances from other people at all times,
- Don't shake hands or hug anybody,
- Avoid touching anything that is not yours including water bottles, bikes, bike gear or bike tools etc,
- Cover your nose and mouth when coughing and sneezing with tissue or a flexed elbow, and avoid touching your eyes, nose, and mouth as much as possible.
- If a student/participant shows up with signs of sickness we are required to turn them back home and ask them to call their doctor. As our skills instructor(s) have been engaged for the day's booking, no refund can be given.
- If you've booked in and then feel sick in any way after making your booking but before your booking day, please let us know and you're booking will be cancelled and refunded.